



Sky Go on the web



Sky Go on second TV





Sky Go on the iPhone



Sky Go on the iPad

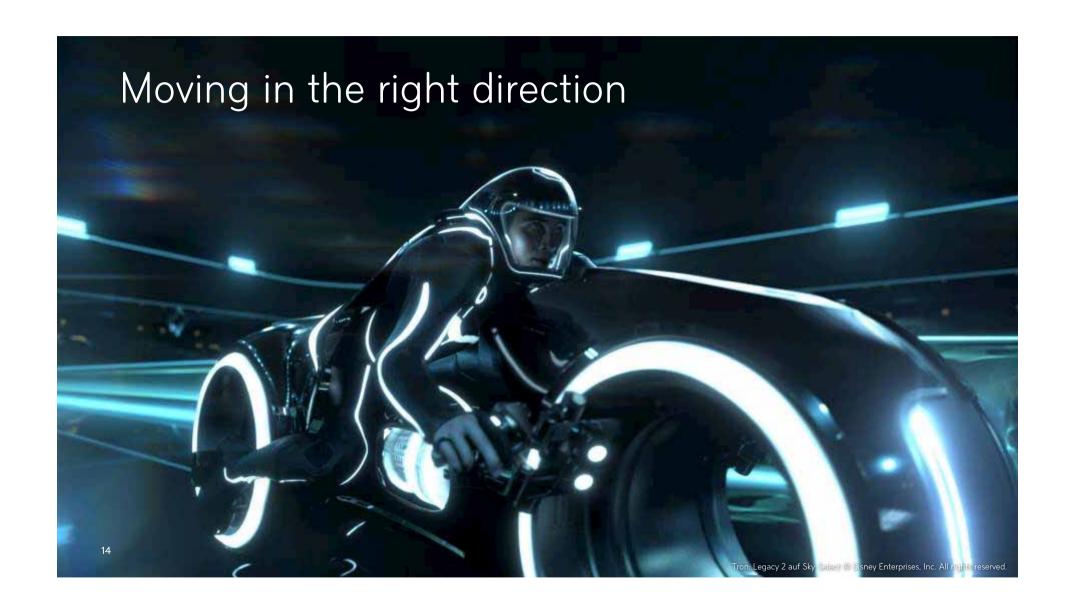


Market leading HD service

 HD+ service available to Sky satellite customers from 1 June 2011

- Launch of third Sky Sport HD channel and Sky Sport News HD planned
- Expansion to over 30 HD channels this winter
- "Best HDTV Provider" award





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Subscribers and Key Metrics (quarterly)

'000	Q1 11	Q4 10	Q3 10	Q2 10	Q1 10
Direct subscribers at beginning	2,653	2,521	2,476	2,471	2,470
Gross additions	140	208	161	107	123
Churn	-67	-76	-116	-101	-122
Net growth	73	131	45	6	1
Direct subscribers at end	2,726	2,653	2,521	2,476	2,471
HD penetration (%)	24.4	22.4	18.2	14.9	13.1
Subscription ARPU (in €, monthly)	30.57	30.22	29.45	28.62	28.85
Churn rate (in %, quarterly annualized)	9.9	11.8	18.5	16.3	19.8
Churn rate (in %, 12 month rolling)	13.8	16.2	18.9	20.1	21.0
Wholesale subscribers at end	133	132	130	133	132



Subscribers and Key Metrics (year-on-year)

'000	Q1 11	Q1 10	Change (absolute)	Change (in %)
Direct subscribers at beginning	2,653	2,470	183	7.4
Gross additions	140	123	16	13.3
Chum	-67	-122	56	45.4
Net growth	73	1	72	>100
Direct subscribers at end	2,726	2,471	255	10.3
HD penetration (%)	24.4	13.1	11.3	-
Subscription ARPU (in €, monthly)	30.57	28.9	1.72	6.0
Churn rate (in %, quarterly annualized)	9.9	19.8	-9.9	-
Churn rate (in %, 12 month rolling)	13.8	21.0	-7.2	-
Wholesale subscribers at end	133	132	1	0.6



Revenues and Costs

in €m	Q1 11	Q1 10	Change (absolute)	Change (in %)
Revenues				
Subscription	246.6	213.8	32.8	15.4
Hardware	7.7	6.6	1.1	16.7
Wholesale	3.5	3.4	0.1	2.8
Advertising	4.5	3.4	1.0	29.7
Other	7.4	7.6	-0.2	-2.4
Total	269.6	234.7	34.9	14.9
Costs (including depreciation)				
Program	192.1	195.3	-3.2	-1.7
Technology	41.4	37.0	4.4	11.8
Hardware	13.8	9.1	4.6	50.8
Customer service and other cost of sales	17.2	16.2	1.0	6.5
Selling expenses	49.6	32.9	16.6	50.5
General and administrative expenses	25.9	20.2	5.7	28.2
Other operating expenses/income	-2.4	-1.3	-1.0	-79.5
Total	337.5	309.4	28.1	9.1
Depreciation included	12.9	10.2	2.7	26.9
Costs (excluding depreciation)	324.6	299.2	25.3	8.5
EBITDA	-55.0	-64.5	9.5	14.8

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Due to rounding differences of individual items, sums may not always add up.

Results

in €m	Q1 11	Q1 10	Change (absolute)	Change (in %)
Revenues Operating expenses	269.6 324.6	234.7 299.2	34.9 25.3	14.9 8.5
EBITDA	-55.0	-64.5	9.5	14.8
Depreciation and amortization Amortization of subscriber base	12.9 7.2	10.2 12.3	2.7 -5.1	26.9 -41.4
EBIT	-75.1	-87.0	11.9	13.6
Financial result	-12.4	-9.1	-3.3	-35.9
Result before taxes	-87.5	-96.1	8.6	8.9
Income taxes	0.7	-0.9	1.5	>100
Result for the period	-86.9	-97.0	10.1	10.4



Cash Flow and Net Debt

in €m	Q1 11	Q1 10
Cash flow from operating activities	-28.6	-62.3
Cash flow from investing activities	-12.9	-17.3
Cash flow from financing activities	115.9	76.5
Cash flow	74.3	-3.2
in €m	31.03.11	31.03.10
Cash and cash equivalents	79.3	4.9
Net debt	344.2	139.9

